

Lowestoft & Waveney D.I.A.L.

Lowestoft & Waveney Disablement Information & Advice Line (D.I.A.L.) is a registered charity with an office based within the Waveney Centre.

D.I.A.L. provides information and advice on disability matters and a wheelchair loan service. D.I.A.L. staff and volunteers have personal experience of disability.

Telephone 01502 511333

Similar centres in Suffolk

West Suffolk Disability Resource Centre

Papworth House, 4 Bunting Road
Moreton Hall Estate
Bury St Edmunds, Suffolk IP32 7BX

Telephone 01284 748888

The Wren Centre

7 Wren Avenue, Ipswich
Suffolk IP2 0TJ

Telephone 01473 686804

Bengali ☎ 08456 023023

বঙ্গ ভাষায় তথ্যের জন্য কল করুন ০৮৪৫৬ ০২৩০২৩

Chinese ☎ 08456 023023

要索取這資料的中文譯本，請



Parking

A parking bay is available for visitors with disabilities immediately outside the main entrance. Further parking is available in adjoining streets.

The Waveney Centre for Independent Living was developed in partnership with Waveney District Council

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St Paul House, County Hall, Ipswich IP4 1LX. Tel 01473 584212



Suffolk County Council

THE WAVENEY CENTRE FOR *independent* LIVING

A resource for adults and children with disabilities, older people, carers, professionals and anyone concerned with disability

161 Rotterdam Road
Lowestoft
Suffolk NR32 2EZ
Telephone/Minicom 01502 405454
Fax 01502 405452
E-mail WCIL@socserv.suffolkcc.gov.uk

We aim

To promote independent living for adults and children with physical and/or sensory impairments.

We offer

- Free, accurate and impartial information and advice on:

Equipment

for example, bathing, chairs, toileting, wheelchairs

Adaptations

for example, hoists, showers, stairlifts

Services

local suppliers, charities, funding equipment and adaptations

- Displays of a wide range of products in our bathroom, bedroom, kitchen and lounges for you to try
- Facilities for education and training to enhance the care of people with disabilities
- Open Days on various topics

Services for people with visual impairment

- Permanent display of products for easier living
- A specialist adviser is available to give information/advice on products and services related to visual impairment
- Audio-Described Video Library – popular films with extra spoken description to help your enjoyment
- Use of our hi-tech reading equipment for your personal correspondence

The centre has level access throughout and we have induction loops for use by people with hearing impairment.

Our staff can advise on how and where to get equipment but we do not sell or loan equipment from the centre.

How to make use of the Waveney Centre

- **For general information:**

Contact the centre co-ordinator who will be able to talk to you or send you the information you need (post, fax, E-mail)

- **To see and try equipment/adaptations:**

Please make an appointment to visit. We can then make sure we have the products you want to see ready and either the centre co-ordinator or occupational therapist will be available to give advice.

Opening Hours

Monday - Thursday
9.30am - 12 noon
1pm - 4.30pm

Friday
9.30am - 12 noon
1pm - 3.30pm