

**APPENDIX 3: S ADOPTION AGENCY
FIRST DRAFT Adoptive Applicants' Questionnaire**

In order to help us to improve our services to adoptive applicants, the S Adoption Agency would greatly appreciate your comments about your experience of attending Panel.

*You do not need to sign this form. Please complete it and send it back to us using the stamped addressed envelope provided. We will treat your replies in confidence.
Thank you.*

Information you had about coming to panel

Please indicate how far you agree with these statements by ticking the appropriate box.

I was given clear information about when the panel would take place and how to get there.

Strongly
Agree

Agree

Disagree

Strongly
Disagree

I wasn't clear about how many people would be at the panel meeting and who they all are.

Strongly
Agree

Agree

Disagree

Strongly
Disagree

Before I attended, I had a good grasp of what the panel is there to do.

Strongly
Agree

Agree

Disagree

Strongly
Disagree

I didn't really know how the meeting would progress and which part of it I would be involved in.

Strongly
Agree

Agree

Disagree

Strongly
Disagree

I was clear about what would happen after the panel to confirm the recommendation

Strongly
Agree

Agree

Disagree

Strongly
Disagree

I knew what I could do if the decision went against me and I wanted to complain

Strongly
Agree

Agree

Disagree

Strongly
Disagree

What else, if anything, could have been done to help you feel better prepared for coming to panel?

Your discussion with the panel

Please indicate how far you agree with these statements by ticking the appropriate box.

I had ample opportunity to comment in writing on the social worker's form F assessment before coming to panel.

Strongly
Agree

Agree

Disagree

Strongly
Disagree

I was so nervous that it affected how I came over to the panel.

Strongly
Agree

Agree

Disagree

Strongly
Disagree

Panel members listened carefully to what I said and I felt that I was being heard.

Strongly
Agree

Agree

Disagree

Strongly
Disagree

I couldn't understand why they asked the questions they did.

Strongly
Agree

Agree

Disagree

Strongly
Disagree

I think that the view the panel had of me was a fair and well balanced one.

Strongly
Agree

Agree

Disagree

Strongly
Disagree

I had things I would have liked to say but felt it best not to.

Strongly
Agree

Agree

Disagree

Strongly
Disagree

What, if anything, could be done help applicants express their views more freely and feel more involved in the recommendations the panel make?

Your experience of the process as a whole

Please indicate how far you agree with these statements by ticking the appropriate box.

I found the written information sent with the invitation to panel confusing.

Strongly
Agree

Agree

Disagree

Strongly
Disagree

The receptionist was welcoming and helpful.

Strongly
Agree

Agree

Disagree

Strongly
Disagree

The waiting room was uncomfortable and not sufficiently private.

Strongly
Agree

Agree

Disagree

Strongly
Disagree

The panel did all they could to put me at my ease.

Strongly
Agree

Agree

Disagree

Strongly
Disagree

The professional adviser kept me well informed of the panel process throughout.

Strongly
Agree

Agree

Disagree

Strongly
Disagree

The process was unnecessarily secretive and I wasn't sure the panel were sharing what they were really thinking.

Strongly
Agree

Agree

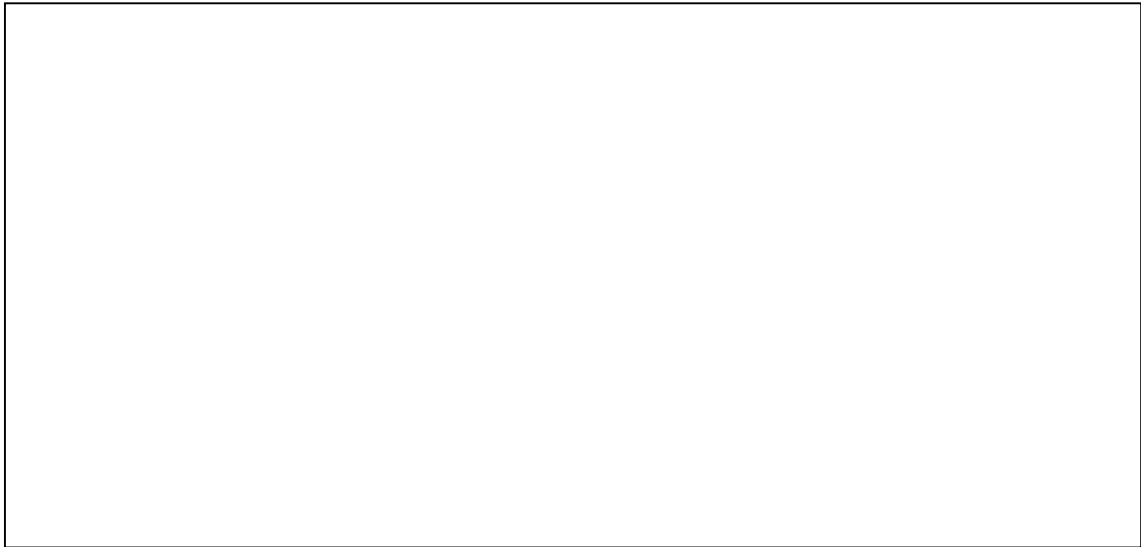
Disagree

Strongly
Disagree

What, if anything, would help applicants to feel the agency is treating them with respect and consideration?

And Finally....

Please make any other comment you wish about the experience of attending the Panel. What, if anything, should we change to involve applicants more positively in the process?

A large, empty rectangular box with a thin black border, intended for the respondent to provide their comments on the experience of attending the panel and suggestions for improvement.

Thank you once again for completing this form.

Please post this questionnaire to us in the stamped addressed envelope provided.